



St Saviour's School

Digital Safeguarding Policy



Updated February 2024

Introduction

New technologies have become integral to the lives of children and young people in today's society, both

The internet and other digital and information technologies are powerful tools, which open up new opportunities for everyone. Electronic communication helps teachers and pupils learn from each other. These technologies can stimulate discussion, promote creativity and increase awareness of context to promote effective learning. Children and young people should have an entitlement to safe internet access at all times.

The requirement to ensure that children and young people are able to use the internet and related communications technologies appropriately and safely is addressed as part of the wider duty of care to which all who work in schools are bound.

The use of these exciting and innovative tools in school and at home has been shown to raise educational standards and promote pupil / student achievement.

However, the use of these new technologies can put young people at risk within and outside the school. Some of the dangers they may face include:

- Access to illegal, harmful or inappropriate images or other content
- Unauthorised access to / loss of / sharing of personal information
- The risk of being subject to grooming by those with whom they make contact on the internet.
- The sharing / distribution of personal images without an individual's consent or knowledge
- Inappropriate communication / contact with others, including strangers
- Cyber-bullying
- Access to unsuitable video / internet games
- An inability to evaluate the quality, accuracy and relevance of information on the internet
- Plagiarism and copyright infringement
- Illegal downloading of music or video files
- The potential for excessive use which may impact on the social and emotional development and learning of the young person.

Many of these risks reflect situations in the off-line world and it is essential that this policy is used in conjunction with other school policies (e.g. behaviour, anti-bullying, safeguarding and child protection policies).

As with all other risks, it is impossible to eliminate those risks completely. It is therefore essential, through good educational provision to build students' / pupils' resilience to the risks to which they may be exposed, so that they have the confidence and skills to face and deal with these risks.

The school must demonstrate that it has provided the necessary safeguards to help ensure that they have done everything that could reasonably be expected of them to manage and reduce these risks. The digital safeguarding policy that follows explains how we intend to do this, while also addressing wider educational issues in order to help young people (and their parents / carers) to be responsible users and stay safe while using the internet and other communications technologies for educational, personal and recreational use.

Scope of the Policy

This policy applies to all members of the school community (including staff, pupils, volunteers, parents/carers, visitors, community users) who have access to and are users of school ICT systems, both in and out of school. The school will deal with such incidents within this policy and associated behaviour and anti-bullying policies and will, where known, inform parents / carers of incidents of inappropriate digital safeguarding behaviour that take place out of school.

Roles and Responsibilities

The following section outlines the roles and responsibilities for digital safeguarding of individuals and groups within the school:

Headteacher and Senior Leaders

- The Headteacher is responsible for ensuring the safety (including digital safeguarding) of members of the school community,
- The Headteacher / Senior Leaders are responsible for ensuring that the Digital Safeguarding Officer and other relevant staff receive suitable CPD to enable them to carry out their digital safeguarding roles and to train other colleagues, as relevant
- The Headteacher and another member of the Senior Leadership Team should be aware of the procedures to be followed in the event of a serious digital safeguarding allegation being made against a member of staff.

Digital Safeguarding Officers (HT and DHT)

- take day to day responsibility for digital safeguarding issues and has a leading role in establishing and reviewing the school digital safeguarding policies / documents
- ensure that all staff are aware of the procedures that need to be followed in the event of a digital safeguarding incident taking place.
- provide digital safeguarding training and advice to staff in accordance with Department for Children, Young People, Education and Skills (CYPES) guidelines.
- liaise with and attends meetings with the Department for CYPES Digital Safeguarding Officer
- liaise with the school ICT technician
- receive reports of digital safeguarding incidents (IMPERO and Lightspeed) and responds in an appropriate and consistent manner in line with Department for CYPES policies and procedures.
- create and maintain a log of incidents to inform future digital safeguarding developments
- report regularly to Senior Leadership Team to discuss current issues and review incident logs.
- oversee the school's digital safeguarding education programme in conjunction with Computing Lead for pupils and supports other members of staff with appropriate information and resources
- liaise with the Department for CYPES Digital Safeguarding Officer to disseminate digital safeguarding information to parents and the wider community.

Network Manager / Technical staff

The Computing Lead and ICT Technician are responsible for ensuring:

- that the school's ICT infrastructure is secure and is not open to misuse or malicious attack
- that the school meets the digital safeguarding technical requirements outlined in the Department for CYPES Digital Safeguarding Policy and guidance and Responsible Use Policy
- that users may only access the school's networks through a properly enforced password protection policy
- that they keep up to date with digital safeguarding technical information in order to effectively carry out their digital safeguarding role and to inform and update others as relevant
- that the use of the network / website/ email is regularly monitored in order that any misuse / attempted misuse can be reported to the Digital Safeguarding Officer /Headteacher / for investigation
- that monitoring software / systems are implemented and updated as agreed in school policies
- that risk assessments are carried out and reviewed for any computing, including web based risk assessments

Teaching and Support Staff

The Teachers and Support Staff are responsible for ensuring that:

- they have an up to date awareness of digital safeguarding matters and of the current school digital safeguarding policy and practices
- they have read, understood and signed the school Staff Responsible Use Policy / Agreement (RUP) (Appendix 1)
- they report any suspected misuse or problem to the Digital Safeguarding Officer /Headteacher for investigation
- digital communications with students / pupils (email / Virtual Learning Environment (VLE) / Office365/social media/InTouch/ voice) should be on a professional level and only carried out using official school systems
- digital safeguarding issues are embedded in all aspects of the curriculum and other school activities
- pupils understand and follow the school digital safeguarding and Responsible use policy
- pupils have a good understanding of research skills and the need to avoid plagiarism and uphold copyright regulations
- they monitor ICT activity in lessons, extra curricular and extended school activities
- they are aware of digital safeguarding issues related to the use of mobile phones, cameras and hand held devices and that they monitor their use and implement current school policies with regard to these devices
- in lessons where internet use is pre-planned students / pupils should be guided to sites checked as suitable for their use and that processes are in place for dealing with any unsuitable material that is found in internet searches
- Digital safeguarding is a focus in all areas of the curriculum and staff reinforce digital safeguarding messages in the use of ICT across the curriculum.

protection issues to arise from:

- sharing of personal data
- access to illegal / inappropriate materials
- inappropriate on-line contact with adults / strangers
- potential or actual incidents of grooming
- cyber-bullying

Pupils

- are responsible for using the school ICT systems in accordance with the Pupil Responsible Use Policy (see Appendix 2,3) which they will be expected to sign before being given access to school systems.
- have a good understanding of research skills and the need to avoid plagiarism and uphold copyright regulations
- need to understand the importance of reporting abuse, misuse or access to inappropriate materials and know how to do so
- will be expected to know and understand school policies on the use of mobile phones, digital cameras and hand held devices. They should also know and understand school policies on the taking / use of images and on cyber-bullying.
- should understand the importance of adopting good digital safeguarding practice when using digital technologies out of school and realise that the school's Digital Safeguarding Policy covers their actions out of school, if related to their membership of the school

Parents / Carers

Parents / Carers play a crucial role in ensuring that their children understand the need to use the internet / mobile devices in an appropriate way. Research shows that many parents and carers do not fully understand the issues and are less experienced in the use of ICT than their children. The school will therefore take every opportunity to help parents understand these issues through parents' evenings, newsletters, letters, website, social media and information about national / local digital safeguarding campaigns / literature.

Community Users

Any Community Users who access school ICT as part of any Extended School provision will be expected to sign a Community User RUP before being provided with access to school systems.

Digital safeguarding education will be provided in the following ways:

- A planned digital safeguarding programme will be provided as part of ICT / PHSE / other lessons and should be regularly revisited – this will cover both the use of ICT and new technologies in school and outside school
- Key digital safeguarding messages should be reinforced as part of a planned programme of assemblies and PSHE activities
- Pupils should be taught in all lessons to be critically aware of the materials / content they access on-line and be guided to validate the accuracy of information
- Pupils should be helped to understand the need for the student / pupil RUP and encouraged to adopt safe and responsible use of ICT, the internet and mobile devices both within and outside school
- Pupils should be taught to acknowledge the source of information used and to respect copyright when using material accessed on the internet
- Rules for use of ICT systems / internet will be posted in all rooms and displayed on log-on screens
- Staff should act as good role models in their use of ICT, the internet and mobile devices

Parents often either underestimate or do not realise how often children and young people come across potentially harmful and inappropriate material on the internet and are often unsure about what they would do about it. "There is a generational digital divide". (Byron Report).

The school will therefore seek to provide information and awareness to parents and carers through:

- Letters, newsletters, InTouch, website, social media
- Parents evenings
- Reference to appropriate websites e.g. Thinkuknow, NSPCC, Common Sense Media

It is essential that all staff receive digital safeguarding training and understand their responsibilities as outlined in this policy. Training will be offered as follows:

- All new staff should receive digital safeguarding awareness raising as part of their induction programme, ensuring that they fully understand the school digital safeguarding policy and Responsible Use Policies
- The Digital Safeguarding Officer will receive regular updates through attendance at CYPES training sessions and by reviewing guidance documents from CYPES
- This Digital Safeguarding policy and its updates will be presented to and discussed by staff in staff meetings.

Technical – infrastructure / equipment, filtering and monitoring

In line with CYPES policy, the school will be responsible for ensuring that the school infrastructure / network is as safe and secure as is reasonably possible and that policies and procedures approved within this policy are implemented.

- School ICT systems will be managed in ways that ensure that the school meets the digital safeguarding technical requirements outlined in the CYPES Online Safety Policy
- All users will have clearly defined access rights to school ICT systems.
- All users will be provided with a username and password by the ICT Technician who will keep an up to date record of users and their usernames.
- The ICT Lead/Digital Safeguarding Team and a nominated Senior Leader should have “administrator” rights for the school ICT system,
- Users will be made responsible for the security of their username and password, must not allow other users to access the systems using their log on details and must immediately report any suspicion or evidence that there has been a breach of security.
- The school maintains and supports the managed filtering service provided by Department for CYPES
- Any filtering issues should be reported immediately to Department for CYPES
- Requests from staff for sites to be removed from the filtered list will be considered by the Network Manager and ICT Coordinator. If the request is agreed, this action will be recorded and logs of such actions shall be reviewed regularly
- Department for CYPES ICT technical staff regularly monitor and record the activity of users on school ICT systems and users are made aware of this in the Responsible Use Policy.
- Remote management tools are used by staff at Department for CYPES/C5 to control workstations and view users activity
- An appropriate system (My Concern) is in place for users to report any actual / potential digital safeguarding incident to the Digital Safeguarding Officer
- Appropriate security measures are in place to protect the servers, firewalls, routers, wireless systems, work stations, hand held devices etc from accidental or malicious attempts which might threaten the security of the school systems and data.
- “Guests”, such as supply teachers, visitors will be allowed access to the school network by means of a Guest user name and password. “Guests” with free access will be required to sign a Responsible Use Policy.
- It is agreed that any documents/devices with specific information on are password protected this applies to the use of removable media (eg memory sticks / CDs / DVDs) by users on school workstations / portable devices. Personal data cannot be sent over the internet or taken off the school site unless safely encrypted or otherwise secured.
- The school infrastructure and individual workstations are protected by up to date virus software.

Use of digital and video images - Photographic, Video

The development of digital imaging technologies has created significant benefits to learning, allowing staff and pupils instant use of images that they have recorded themselves or downloaded from the internet. However, staff and pupils need to be aware of the risks associated with sharing images and with posting digital images on the internet. Those images may remain available on the internet forever and may cause harm or embarrassment to individuals in the short or longer term. There are many reported incidents of employers carrying out internet searches for information about potential and existing employees. The school will inform and educate users about these risks and will implement policies to reduce the likelihood of the potential for harm:

- When using digital images, staff should inform and educate students / pupils about the risks associated with the taking, use, sharing, publication and distribution of images. In particular they should recognise the risks attached to publishing their own images on the internet e.g. on social networking sites.

- Staff are allowed to take digital / video images to support educational aims, but must follow school policies concerning the sharing, distribution and publication of those images. Those images should only be taken
- Care should be taken when taking digital / video images that students / pupils are appropriately dressed and are only participating in appropriate activities.
- Students / pupils must not take, use, share, publish or distribute images of others without their permission
- Photographs published on the website, or elsewhere that include students / pupils will be selected carefully and will comply with good practice guidance on the use of such images.
- Pupils' full names will not be used anywhere on a website or blog, particularly in association with photographs.
- Written consent from parents or carers is obtained on the school information sheet, allowing for images to be published
- Pupil's work will only be published with the permission of the pupil and parents or carers.

Communications

A wide range of rapidly developing communications technologies has the potential to enhance learning. The following table shows how the school currently considers the benefit of using these technologies for education outweighs their risks / disadvantages:

When using communication technologies the school considers the following as good practice:

- The official school email service may be regarded as safe and secure and is monitored. Staff and pupils should therefore use only the school email service to communicate with others when in school, or on school systems (eg by remote access).
- Users need to be aware that email communications may be monitored
- Users must immediately report, to the nominated person – in accordance with the school policy, the receipt of any email that makes them feel uncomfortable is offensive, threatening or bullying in nature and must not respond to any such email.
- Any digital communication between staff and students / pupils or parents / carers (email, etc) must be professional in tone and content. These communications may only take place on official (monitored) school systems. Personal email addresses, text messaging or public chat / social networking programmes must not be used for these communications.
- KS2 and above will be provided with individual school email addresses for educational use.
- Students / pupils should be taught about email safety issues, such as the risks attached to the use of personal details. They should also be taught strategies to deal with inappropriate emails and be reminded of the need to write emails clearly and correctly and not include any unsuitable or abusive material.
- Personal information should not be posted on the school website and only official email addresses should be used to identify members of staff.

Responding to incidents of misuse

It is hoped that all members of the school community will be responsible users of ICT, who understand and follow this policy. However, there may be times when infringements of the policy could take place, through careless or irresponsible or, very rarely, through deliberate misuse. Should such an incident occur, it should be reported immediately to the Digital Safeguarding Officer who will refer to the Department for CYPES document "Online Safety Policy" and decide upon an appropriate course of action.

Monitoring

The Digital Safeguarding Policy will be reviewed regularly, especially in the light of any significant new developments in the use of the technologies, new threats to digital safeguarding or incidents that have taken place. The next review date will be **February 2026**.

Links with other relevant policies:

Safeguarding and Child Protection Policy
Social Media Policy
Mobile Devices Policy

Responsible Use Policy (All members of staff)

The primary purpose of this Responsible Use Policy is to safeguard children and staff in Jersey's schools and youth projects. It details the actions and behaviours that are required from members of staff in order to maintain an e-safe environment and is based on both prior documentation and current best practice drawn from a wide range of sources. This document has been approved by senior management at Department for CYPES, in schools and youth projects and by the teaching unions in Jersey.

You must not use any ICT on-site until you have signed this document.

1. I will respect all Department for CYPES ICT equipment / facilities. I will report any faults that I find and any damage that I accidentally cause.
2. I agree to abide by the site's policy in respect of any of my own ICT equipment that I wish to bring on-site. The Head Teacher / Youth Project Leader may provide blanket permission for his / her staff's home-owned ICT devices to be brought on-site but this permission may be withdrawn by the Head Teacher / Youth Project Leader or a Department for CYPES officer on an individual basis. If the Head Teacher / Youth Project Leader or a Department for CYPES officer believes that an ICT device is being used in an inappropriate or illegal manner on-site then the Head Teacher / Youth Project Leader or Department for CYPES officer may request permission for that device to be monitored. Failure to grant permission for monitoring may result in the withdrawal of permission to bring the device on-site.
3. I am familiar with the current Department for CYPES Data Protection Policy and I agree that I am responsible for the security of all personal data that is in my possession. I agree that all personal data that relates to an identifiable person and is stored or carried by me off-site will be encrypted or password protected to prevent unauthorised access.
4. I am responsible for my use of my own log-in details: I will not knowingly allow any other person to use my log-in details and if I suspect that my log-in details have become known to others then I will immediately ask for these details to be changed.
5. I agree that my use of Department for CYPES ICT equipment / facilities will be monitored and may be recorded **at all times**. I understand that the results of all such monitoring and recording may be shared with other parties if I break the terms of this Responsible Use Policy.
6. I will not deliberately attempt to access any unsuitable websites, services, files or other resources (see Additional Guidelines, paragraph f) when on-site or using Department for CYPES equipment / facilities. I understand that I may temporarily access blocked websites, services and other online resources **only** using tools that are provided by Department for CYPES. I agree that I will not display blocked websites, services and other resources to others until I have fully assessed the materials and have found them to be entirely suitable for the intended audience.
7. I agree that the provision of Department for CYPES ICT equipment / facilities is for educational purposes although limited personal use is permitted provided that this is not done during normal working time and does not contravene any of the other rules in this document.
8. I am aware that downloading copyright materials (including music and video files) without paying the appropriate licence fee is often a criminal act. I am aware that any involvement in criminal acts in relation to the use of ICT on-site or using Department for CYPES equipment / facilities may result in appropriate disciplinary or legal action. I will not deliberately engage in these acts.
9. I will not deliberately view, send, upload or download any material that is unsuitable (see paragraph f) for the school / youth project environment while I am in that environment or using any Department for CYPES ICT equipment / facilities. If I accidentally encounter any such material then I will immediately close (but not delete, in the case of emails) the material and report it to my Digital safeguarding Co-ordinator or a senior member of staff. I will not be penalised if I view unsuitable material accidentally and by reporting such incidents I will help to improve digital safeguarding. If I am in any doubt about the suitability of any material, or if a colleague raises any doubts, then I will not (re)access the material without the agreement of my Digital safeguarding Co-ordinator. I will not access material that I know has been rated as "unsuitable" by my Digital safeguarding Co-ordinator or Department for CYPES's Digital safeguarding Officer.

10. Unless specifically authorised to do so I will not disclose any of my personal details (other than those that identify me professionally) nor log any such details on websites while using Department

instruction then I agree that these details can be recorded and that I will not hold Department for CYPES or my school / youth project responsible for maintaining the security of the details that I have disclosed.

11. I agree that professional standards of communication will be maintained at all times when using Department for CYPES ICT equipment / facilities.

Additional digital safeguarding guidelines for members of staff

- a) Be very cautious about responding to communications from unknown senders.
- b) Do not use bulk emailing (including Reply All) unnecessarily as this increases data traffic.
- c) Be cautious when meeting somebody who you have previously only known online: online identities are easy to fake and the person you are meeting may not be who he / she claims.
- d) Remember that everything you do in cyberspace leaves a “digital footprint”. If you post a silly or potentially embarrassing photograph of yourself or somebody else online then that image may be copied, modified and distributed far beyond your control and for a long time into the future. It is frequently impossible completely to remove any material that is uploaded to the Internet.
- e) The use of external social networking sites to establish school / youth project communities must be treated with caution as the security of such sites, and any comments or materials posted on them, cannot be guaranteed and may leave staff open to accusations of inappropriate behaviour. Online school / youth project communities can be established more safely within the Department for CYPES Virtual Learning Environment.
- f) “Unsuitable” material is firstly defined as any material that would be so rated by a reasonable professional judgment. If any pupil / student / young person is offended by any displayed or accessed material then this matter must be reported to the site’s Digital safeguarding Co-ordinator who (in consultation with the Department for CYPES Digital Safeguarding Officer if necessary) will make a formal assessment about whether or not the material is “unsuitable”. Material that has been formally rated as “unsuitable” must not be accessed, viewed or displayed using Department for CYPES equipment / facilities.
- g) Do not hesitate to ask for help if you need advice about any aspect of digital safeguarding as it relates to your professional duties. Email support is available from esafety@gov.je.

Staff Declaration

I confirm that I have read and agree to be bound by the rules that are set out in this document. I realise that any contravention of the rules set out in this document may result in penalties being applied and will, in serious cases, result in a disciplinary procedure and / or dismissal.

Staff Signature: _____

Staff Name: _____

Date: _____





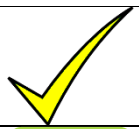

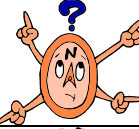



Tick here to confirm that a copy
this document has been given to
the signatory.

☐

Signature of manager providing the
copy:



**St Saviour's School
Key Stage 1
ICT Equipment Responsible Use Policy**

1		I will always obey these rules when I use computers in school.
2		If anything on my computer doesn't work then I will tell an adult straight away.
3		I will only use the Internet when an adult is in the room with me.
4		I will only use websites that my teacher says I am allowed to use.
5		I will only click on links and buttons if I know what they do or if my teacher tells me that I am allowed to click them.
6		I will only search for things that I have been told to search for by my teacher.
7		If I get lost on the Internet then I will ask for help from an adult.
8		If I see anything on the Internet that upsets me then I will close the website and tell an adult.
9		I will not reply to messages that are from people who I don't know and I will not send any messages that contain my home address or telephone number.
10		My messages will always be friendly and polite.







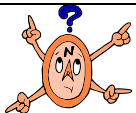



We understand that If I break any of these rules then my use of ICT in school may be limited or totally stopped. My activities may also be reported to other people (such as the police).

Child's Name: _____ **Signature:** _____ **Date:** _____

Parent's Name: _____ **Signature:** _____ **Date:** _____

Appendix 3 (Available on Teachers Shared: Digital Safeguarding)

St Saviour's School Key Stage 2 ICT Equipment Responsible Use Policy

1		I know that these rules will apply to me at all times when I am using the school's ICT facilities, including computers, cameras, scanners, software and networks.
2		I will always take care when I am using the school's ICT facilities. I will not deliberately break or damage any school ICT equipment and if anything gets broken accidentally then I will tell a teacher straight away.
3		I will not bring my own ICT equipment to my school unless I have been given permission by a teacher. If I am allowed to bring my own ICT equipment then I will obey all the extra rules I will be given about how I can use my ICT equipment on-site.
4		I will always log-in using my own user-name and password. I will not tell my log-in details to anybody else. I know that I will be responsible for everything that is done using my log-in details. If I think that somebody else knows my log-in details then I will tell a teacher so that my log-in details can be changed.
5		I know that my use of ICT in my school can be watched and recorded at all times. By using ICT equipment in my school I agree that everything I do can be watched and recorded and that other people may be told about the things I have done.
6		I will not access any websites or files that I know I am not allowed to use. If I do not know whether access is allowed, I will check with a teacher first. My use of ICT in my school will only be for school purposes unless a teacher has given me permission to do other things at certain times.
7		I will never download music or video files unless a teacher has given me permission. I understand that music and video files are often put on the Internet illegally and that by using those files I would be breaking the law.
8		I will not try to view or share any material that is unsuitable for my school. If I accidentally see any material of this type then I will close the window and immediately tell a teacher. I will not be told off if I accidentally view unsuitable material and by reporting this I know that I will help to improve the digital safeguarding of my school.
9		I will never pass-on personal details such as my home address and telephone numbers when I am using school ICT equipment, especially when I am on the Internet. I will never pass-on the personal details of another person.
10		I will behave properly at all times when I am using ICT, especially email and messaging. I will not bother, bully, lie, insult or behave badly towards other people. I will be polite at all times.

We understand that If I break any of these rules then my use of ICT in school may be limited or totally stopped. My activities may also be reported to other people (such as the police).

Child's Name: _____ Signature: _____ Date: _____

Parent's Name: _____ Signature: _____ Date: _____

the rules that the RUP contains. Copies of the RUP are displayed around the school and are available from the school office.

As well as the rules that you have agreed to obey there are also some extra guidelines that will help to keep you e-safe...

- a) Be very careful when you get emails or messages from people who you do not know. If you get unknown messages or emails that you don't like then tell your parents or a teacher.
- b) You should not meet anybody who you only know from the Internet or by email. If you want to meet somebody then you must always tell your parents or a teacher. People who send you messages on the Internet may not be who they say they are.
- c) Do not make hurtful comments about another person: cyber-bullying and online bullying is not allowed in schools.
- d) Remember that everything you do on the Internet leaves a "digital footprint". If you post a silly picture of yourself, or of somebody else, on the Internet then it may be copied, changed and sent to other people without your control and for a long time into the future.
- e) Be especially careful when using social networking websites such as Facebook, Bebo and MySpace because these websites make it easy for people to pretend to be somebody else. Always set your privacy settings so that only your friends can see your profile and your wall. You should not have teachers as your friends on your social networking pages except on pages that are only related to school activities.
- f) If you are not sure if something is "unsuitable" for viewing or sharing in your school then here is some useful advice... If a parent or teacher tells you it is "unsuitable" then you must not view or share it. If any of your friends think that it might be "unsuitable" then you must ask a parent or teacher about it.

St Saviour's School – Digital Safeguarding Incident Report

Date:

Child's Name:

Class:

Member of staff incident reported to/witnessed by:

Incident:

(Continue over if necessary)

Signed..... Role:.....

Time handed in:.....

Reported to [circle]: D. Thom K Williams S Jones N Cordiner

To be completed by a member of Pastoral Team

Outcome:

-Digital safeguarding Incident Log Completed

-Department for CYPES Digital safeguarding Coordinator Informed

-CAFH Team informed

**-Parent/s contacted by telephone
comments:**

**-Meeting with Parent/s arranged
Date and outcome recorded on parent conversation log**

-Other-please give details below

Signed..... Date..... Time.....

All other information/discussion notes to be attached to this form and stored in pupils individual file (SCR) in the school office lockable cupboard.